

If bad weather delays a flower delivery, check the tracking information and contact the florist or delivery service for an updated arrival estimate. Let the recipient know about the delay, then make a plan for safe delivery and check the flowers when they arrive.

Check the latest delivery update

Start with the order confirmation or tracking page, if one was provided. Look for the most recent status rather than relying on the original delivery window. Snow, ice, flooding, and strong winds can disrupt roads and delivery routes, so an earlier estimate may no longer be useful.

If the status has not changed, contact the florist or the delivery service. Give them the order number and ask what they know about the delay. They may not have a precise arrival time until conditions improve, but they can tell you what options are available.

Ask about the flowers and your options

Find out where the flowers are being held and how they are being cared for. Cut flowers need water, and extreme heat or freezing temperatures can damage them. Knowing whether the arrangement is still at the florist or already with a courier helps you understand what can happen next.

Ask the florist to explain the choices for your order. Depending on its status and their policies, these might include a new delivery date, a replacement arrangement, or a refund. Do not assume that a replacement will be automatic.

- Ask for a revised delivery window rather than a promise of an exact time.

- Check whether the original flowers will be sent or a fresh arrangement prepared.
- Confirm any changes to the address, delivery date, or recipient details.
- Keep the order confirmation and any messages about the delay.

Tell the recipient what is happening

A short message can prevent confusion, especially if the flowers were meant for a birthday, a funeral, or another event on a particular day. Share the updated estimate if you have one, and say that the timing depends on the weather.

If the occasion cannot be moved, consider sending a note now and allowing the flowers to arrive later. The note can explain that a delivery is on its way without making the recipient wait at home for a time that has not been confirmed.

Plan a safe delivery

Check that someone can receive the flowers when delivery resumes. An arrangement left outside in freezing weather or direct heat may suffer damage, and a wet or windy doorstep is not a good place for paper wrapping.

If the recipient will be away, ask the delivery service about an alternative address or another delivery date. Give clear instructions, but avoid asking a driver to travel through unsafe conditions or leave flowers somewhere exposed.

Inspect and care for the flowers

Once the flowers arrive, remove any protective wrapping and check their condition. Some blooms may look a little tired after travel, but water can help them recover. For loose stems, trim the ends and place them in a clean vase with fresh water. For an arrangement in floral foam, follow any care instructions supplied.

If flowers arrive damaged or badly wilted, take clear photos and contact the florist promptly. Share the delivery date and describe what you found so the florist can assess the problem.

A weather delay is frustrating, but clear updates and a little flexibility can help the flowers reach their recipient in good condition.

Next step: order gifts online safely