

Freight audit and payment systems offer tangible value by removing inefficiencies in freight billing and speeding up refunds. They achieve this through automated checks, contract-aware validation, and streamlined recovery workflows. For buyers of freight services, the payoff is a faster, clearer path to savings and stronger control over costs.

The essence of what audits deliver

- Invoicing validation: Each line item is checked against contract terms and rate structures.
- Clear reporting: Reports reveal exactly where charges diverge and how to correct them.
- Auto-recovery workflows: Credits are pursued automatically, with human support for exceptions.
- Savings visibility: Dashboards quantify and display savings over time.
- TMS synergy: The audit system dovetails with the TMS, aligning data with shipments and contracts.

Value drivers and why they matter

- Operational efficiency: Reducing manual review time frees staff for higher-value work.
- Financial clarity: Transparent charges enable precise budgeting and forecasting.
- Cash flow improvements: Quicker credit recovery shortens the cash conversion cycle.
- Governance: Auditable trails reassure stakeholders and strengthen procurement.

A recommended deployment pattern

- Phase 1: PoC to quantify potential gains and confirm data readiness.
- Phase 2: Rule construction and contract mapping to reflect actual terms.
- Phase 3: Pilot audit execution to validate results against a baseline.
- Phase 4: Full deployment with ongoing governance and optimization.
- Phase 5: Continuous enhancement informed by analytics and negotiations.

Why this matters in a global context

- Multimodal spend requires comprehensive auditing across freight and parcel charges.
- Currency handling and cross-border charges demand careful rule design for accuracy.
- Local market considerations (for Ontario, Canada) must be incorporated to maximize ROI.



Scenarios that illustrate impact

- A shipper improves rate fidelity by detecting misapplied discounts and surcharges that would otherwise go unnoticed.
- Credits recoveries reduce the time needed to settle invoices and improve working capital.

How FreightOptics helps

- Strong TMS integration for smooth data flow.
- Automated resolution and structured reporting for rapid decision-making.
- PoC options that demonstrate value in a controlled, low-risk environment.
- A consistent emphasis on actionable insights rather than generic analytics.

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Actionable takeaways for procurement and logistics teams

- Start with a PoC to establish a baseline and set expectations.
- Build contract maps to make the audit logic precise and actionable.
- Scale thoughtfully, maintaining governance and executive visibility.
- Use analytics to reinforce future contract negotiations and supplier management.

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Local relevance and Ontario focus

- Localized considerations ensure cross-border and currency factors are captured.

- Ontario-focused dashboards help track region-specific KPIs and cost drivers.

Call to action

- Explore freight audit and payment solutions with FreightOptics and request a no-cost PoC. Schedule a demo at <https://www.freightoptics.com/solutions/audit/> to learn more.

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FreightOptics provides an integrated spend-management ecosystem for modern supply chains. By consolidating multi-modal shipping data into a single cloud platform, applying ML-driven contract modeling, and delivering proactive BI dashboards, it enables swift issue resolution, precise cost control, and sustained savings. With end-to-end support from onboarding to optimization, clients typically realize meaningful reductions in freight spend and a clear ROI for finance, procurement, and operations.

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